



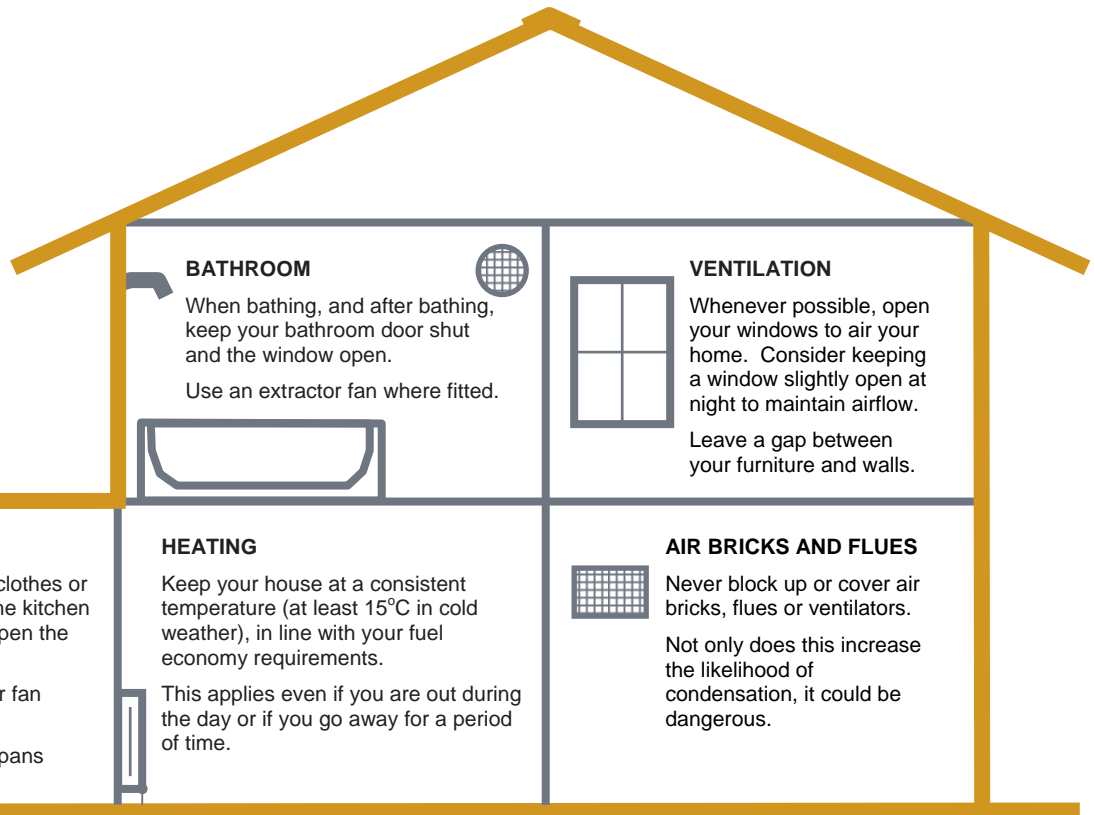
Condensation is the water produced when warm moist air or steam meets a cold surface such as windows, walls or floors. Householders may believe they have leaking windows or damp. In fact, condensation can often be more of a problem in new or refurbished houses - where doors and windows are draught free and efficient central heating is installed. To control condensation and associated mould, sources of water vapour need to be reduced to a minimum, whilst establishing the right balance between heating and ventilation. Follow our tips to help you reduce the effects of condensation in your home.

DRYING CLOTHES

When the weather allows, always dry your clothes outside.

If that isn't possible don't dry your clothes on radiators – as that creates water vapour. Instead place them in a cool room on a clothes rack, with the door closed.

Ensure tumble driers are properly ventilated.



Dealing with condensation and mould

Even if you observe these measures, condensation may still occur to a lesser degree.

If this happens, you should take immediate action to prevent further problems:

- Always mop up condensation (such as on window sills) as soon as you notice it.
- Carefully wash off any mould that appears on walls and ceilings, using a domestic 'Mould and Mildew Remover' - in accordance with the manufacturer's instructions.
Pay particular attention to walls behind furniture and sofas – and allow to dry.
- Brush off any mould that appears on clothes or furnishings, and air thoroughly.

If you have applied all this advice, and you continue to have problems, please call your relevant maintenance Helpdesk for guidance.